

# Kapowsin Water District Receivership Questions and Answers

## **How is Kapowsin Water District getting water now?**

Original surface water source has been repaired and is currently providing water until a new well source is developed and fully operational.

## **Who is maintaining the water system?**

Pierce County is under contract with Valley Water District to manage the Kapowsin water system during receivership.

## **Who do I call if there is an emergency situation with my water?**

In the event of an emergency in the Kapowsin Water System please contact the **24 hr emergency number for Pierce County at 253-798-7000**. Once notified of an emergency situation, the County will contact Valley Water District to notify them of the emergency situation and request them to proceed with completing necessary emergency work. If VWD is notified directly or discovers an emergency situation they will notify the County, as soon as it is feasible, of the scope, estimated cost of repairs and any corrective actions taken. The District will notify their 24 hour/7 day-a-week answering service of any emergency situations and if feasible will utilize a variety of methods (website, door hangers, knock on doors, etc.) to notify Kapowsin customers of any potential impacts resulting from the emergency situation.

## **What is the status of the Kapowsin Water District and KWD Board?**

The Kapowsin Water District still exists. However, based on the Superior Court receivership appointment, Pierce County now has full authority to make all decisions regarding the water system. The County is tasked with acting in the best interest of the customers while working towards full compliance with the regulations. As part of the receivership process, DOH and Pierce County will update the judge on actions taken and make a recommendation as to what should happen to the water system into the future. The judge will decide the ultimate actions regarding the Kapowsin Water District.

## **Who is the contact for an Escrow company?**

Any inquiries for escrow purposes should be referred to our Pierce County Customer Billing Services group at 253-798-4020.

## **I have property that is in the Kapowsin Water District boundary. Can I still connect?**

At this time, the answer is no. The Washington State Department of Health evaluates water systems and assigns a permit category. The Kapowsin system is currently in the blue permit category – meaning it is substantially in compliance, but does not meet the standards in some areas. The County is working to get the system back into compliance. You can read more about this regulation by [clicking here](#).

## **Is there a Pierce County water bill reduction program for seniors or disabled persons?**

No program currently exists in Pierce County that would reduce water bills for seniors or disabled persons. The [Water Assistance Program](#) from Living Access Support Alliance may be able to help people who are at risk of having water shut off to their homes due to missed payments.