

**PIERCE COUNTY HUMAN SERVICES
 COMPREHENSIVE PLAN TO END HOMELESSNESS IMPLEMENTATION
 ADVISORY BOARD MEETING
 1:00 – 3:03 p.m.
 November 4, 2022**

Members: Adam Reichenberger, Tacoma-Pierce County Health Department (alternate) - present
 Alan Hartman, Youth Advisory Board - absent
 Andrea Reay, Tacoma-Pierce Chamber - absent
 Caleb Carbone, City of Tacoma - present
 Courtney Love, Lived Experience Coalition - present
 David Schroedel, Tacoma-Pierce Chamber (alternate) - absent
 Delmar Algee, Pierce County Human Services Homeless Programs – present
 Erika Tucci, Ben B. Cheney Foundation - absent
 Faatima Lawrence, Catholic Community Services - present
 Fred Palmiero, East Pierce County - present
 Gina Cabiddu, Children’s Home Society - absent
 Kevin Bates, Helping Hand House – present
 Kirsten Stewart, Suburban Realty – present
 Dr. LaMont Green, TAC - absent
 Linda Dillon, Puyallup Tribe - absent
 Maureen Howard, Homeless Coalition - present
 Michael Mirra, Affordable Housing Community - present
 Mieko Gray, Metropolitan Development Council - present
 Dr. Michele Jackson, Community Member - present
 Ned Witting, Puyallup City Council - present
 Rich Berghammer, Faith Community - absent
 Rob Huff, Washington Low Income Housing Alliance – present
 Selena Woods, Reach Center (alternate CoC rep) – absent
 Sid Sandstrom, Puyallup Tribe - present
 Steve O’Ban, Pierce County Executive’s Office - absent
 Tiffany Speir, City of Lakewood - present
 Travaris, Lived Experience Coalition (alternate) - absent

Guests: Anne Marie Edmunds, Dana Peregrine, Donna Stinson, Geoff Champion, Jason Gauthier, Liz Heath, Mark, Nathaniel Bonton, Rebecca Weatherby, Reed Connell, Richard Dorsett, Sally Perkins

Staff: Ashley Colburn, Data Analyst Supervisor, Pierce County Finance
 Gerrit Nyland, Pierce County Project Manager, Pierce County Human Services
 Becki Foutz, Administrative Assistant, Pierce County Human Services

MINUTES

Roll Call	Gerrit introduced new member Sid Sandstrom from the Puyallup Tribe. Sid previously worked at Coffee Oasis, and has started some at-risk youth programs. He said it was good to be here! Roll was called per above; a quorum was present.	Welcome!
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TOPIC/WHO	DISCUSSION	ACTION
<p>Approval of Minutes of Last Meeting Gerrit Nyland</p>	<p>Delmar moved to approve the October minutes. Maureen seconded the motion.</p>	<p>The October minutes were approved as presented.</p>
<p>Communications Update Gerrit Nyland</p>	<p>Gerrit met with Tacoma’s City Manager to go over a project and the Comprehensive Plan. Staff met with Pierce County Cities & Towns Association last night as an effort to present to some electeds. We’d love more people out there communicating. Fred asked if there’s a community engagement calendar.</p>	<p>Gerrit will check with Kari about whether there’s a community engagement calendar.</p>
<p>Unified Regional Approach Consultant Status Update Reed Connell, Social Change Partners</p>	<p>Reed Connell of Social Change Partners gave a report on SCP’s efforts on exploring the Unified Regional Approach. They’re speaking with as many people in Pierce County as they can to gather input, including direct service providers, those in the business community, and first responders. What would help decision-makers understand the need for the URA, and speak up for it?</p> <p>What’s at stake? Scale and scope of suffering; economic recovery and vitality; and community confidence. Targeted universalism, equity, and functional zero will be incorporated.</p> <p><i>Preliminary Findings:</i> Scale and scope of the challenge require additional, structured collaboration. A URA can achieve significant administrative and cost efficiencies, while better leveraging and aligning existing community capacity. It would give the opportunity for early success. There are a lot of engaged stakeholders, all of whom have a piece of the solution. Together we can do more and have more impact collaborating in a URA. There are models out there, but no “off-the-shelf” solution for Pierce County. Design choices depend on program and system goals. The context has shifted in 2022: homelessness has increased and we’re a week away from an election.</p> <p><i>Success Factors:</i> Political will and urgency; mechanisms to advance racial equity and increase alignment; significant capacity; appropriate timelines; and robust community engagement.</p>	<p>Informational</p>

TOPIC/WHO	DISCUSSION	ACTION
<p>Unified Regional Approach Consultant Status Update- Reed Connell, continued</p>	<p>Kevin asked about geographic equity, which has been discussed as well. Reed will add it with racial equity under Success Factors. Community engagement's a value as well as a methodology.</p> <p>Fred asked about accountability. It shows up under successful approaches.</p> <p><i>Any successful approach will:</i> have authority and credibility; be accountable to all stakeholders; increase available resources; accurately assess and address gaps; improve operational coordination; and build bridges among jurisdictions and systems. It should ask for and act upon input from community members.</p> <p><i>Three options:</i> new commitments to building capacity in existing structures; a new interlocal agreement; or amend the SSHA^{3P} interlocal agreement.</p> <p>Michael asked if using the SSHA^{3P} agreement's been discussed with electeds? Reed included it in his Cities & Towns presentation; he got no response from them regarding that. Michael posed the question with SSHA^{3P} Manager, Jason Gauthier, and Jason didn't think there was any interest in SSHA^{3P} encompassing homelessness as well as affordable housing. Tiffany attended the SSHA^{3P} Executive Board meeting, and she agreed that trying to incorporate homelessness into what they're already working on would overwhelm participants. The members don't represent every community either. Ned agreed; the homeless issue is far beyond the capacity of SSHA^{3P} to address. Maureen's been following SSHA^{3P} since its inception and it's been difficult to get them to where they are now. She agreed with Tiffany and Ned's statements.</p> <p><i>New Commitments to Building Capacity in Existing Structures</i></p> <p><u>Advantages:</u> Recognizes and leverages existing capacities and structures; can be expedited; and opportunity to build foundations of a successful ILA</p> <p><u>Challenges:</u> Limited opportunity to achieve funding and administrative efficiencies; and needs to be differentiated from existing forums.</p> <p><u>Success Factors:</u> clear charter including outcomes and timeline; participation and facilitation by leadership; resource commitments (staffing); and opportunities for community participation/engagement.</p>	<p>Discussion</p>

TOPIC/WHO	DISCUSSION	ACTION
<p>Unified Regional Approach Consultant Status Update- Reed Connell, continued</p>	<p>Dr. Jackson asked about stakeholders and community engagement – for the stakeholders, will they be including those with lived experience, specifically what proportion of those with lived experience will be included? Will zoning laws be part of the conversation and have equitable representation in that? How will outcomes be measured, in relationship to timelines? The National Alliance to End Homelessness has a toolkit. Goals often end up being very high-level. Re: zoning – it’s super difficult to get jurisdictions to share much responsibility for that, and it’s unlikely to get that on the table within a URA.</p> <p>Michael thanked Reed. Have his discussions to date with electeds revealed any preferences? No. He hasn’t spoken with the Council yet. He watched their meeting in which they discussed the village. Michael asked Reed and Gerrit if it would be helpful if we started drafting documents that any of the URA alternatives would require? Gerrit thinks it would. For example, if we did an ILA, how would that make things different for providers? The reality of those tasks would be clearer. It would anchor the reality of what that shift might mean. Michael asked Gerrit to ask Reed to get documents from other regions that could serve as templates for us? Michael asked, whatever path we take is going to take a long time. The effort will seem out of sync with the emergency we face. People may see it as more paper shuffling. Let’s not slow down the efforts that are already underway.</p> <p>Caleb thanked Reed and said he’s on the same page as Michael, wondering what the practical differences would be for providers under a URA. Often when he makes presentations, people don’t communicate much faith in the county. There’s some uneasiness around the URA. Constituents don’t have much faith in long-term solutions as an immediate crisis response. Often what he hears is that we’re behind on what’s been unsuccessful up North. Reed noted that there will always be pressing issues that need to be addressed.</p> <p>Delmar asked, if in Reed’s research, he’s taken racial equity and lived experience and compared them to a community, a county similar to us in size and make-up, and what are the steps they’ve taken that actually worked? Reed hasn’t matched by size and make-up of demographics as much as comparing specificity of agreements, like representation, governing board, structure for ongoing engagement and dialogue. He’s seen articulations in which racial equity’s advanced when engaging in those upstream organizations or parts of government that also serve those who are disproportionately affected by homelessness.</p>	<p>Reed will follow up on this question by asking other jurisdictions what changed for them when they moved to a URA structure.</p>

TOPIC/WHO	DISCUSSION	ACTION
<p>Unified Regional Approach Consultant Status Update- Reed Connell, continued</p>	<p>Courtney thanked Reed and others who brought up those with lived experience. They're important as they're not motivated by profit, but saving lives. The Lived Experience Coalition is one of the parents of the KCHRA – it wouldn't exist without them. There's a Pierce County chapter of LEC, as well as a statewide group. She doesn't want to be the sole representative of lived experience. She invited Reed to their meetings and suggested he work through the LEC when attempting to meet with Marc Dones.</p> <p>Reed thanked the group and invites input via his email (at right).</p>	<p>Questions /input: reed@socialchangepartners.com</p>
<p>Data & Metric Review- Ashley Colburn, Data Analyst Supervisor, Pierce County Finance</p>	<p>Ashley shared the link to the data (at right). A section for suggested improvements has been added. She requested feedback. The link may be found on the Open Pierce County and CPEH pages. Fred thought the rental assistance data was very good. He asked if there will be a dashboard for voucher expenditures? Caleb asked if there are definitions of measurements for more context? Yes, at the bottom there's a gray bar for each dashboard. If you click on the arrow, there's a notes page, outlining the calculations and how they arrive at the measures.</p> <p>Michael commended Ashley for her work. He asked if there's a dashboard that would show civilians unfamiliar with the work our progress towards functional zero? Councilmember Mello was reading the dashboard and it looked like more people were being housed than those homeless. Ashley explained that people move through many programs before they exit the system. Gerrit added that we launched the dashboard before it was ready to go out; it was pulled down and is currently being worked on.</p> <p>Ashley's working on making the dashboards intuitive and accessible. Kevin echoed the kudos on the dashboard work. If someone's in shelter as well as in a rapid rehousing program, it's hard to display accurate data. What the public wants to know is whether people are being permanently housed. Are the numbers individuals or households? Individuals.</p> <p>Dr. Jackson asked about the stats on the site – will ability metrics variables or youths variables be used? Where are we intersecting with rental assistance data? It can affect homelessness. Yes, users may filter data by age and ability. Rental assistance data hasn't been published yet. Kevin said that the data over the past couple of years isn't going to be as accurate. Eviction prevention program data going forward will be more accurate and indicative of what we're doing.</p> <p>Courtney would like to see a dashboard in which those who receive the services rank service providers.</p>	<p>Open Pierce County Homeless Data</p> <p>Ashley will work with feedback and see how requests may be added.</p>

TOPIC/WHO	DISCUSSION	ACTION
<p>Implementation Update -Gerrit Nyland</p>	<p>We have a small amount of funding for workforce development that will be going out. There's been interest in combining it with housing and/or exiting incarceration.</p> <p>The State Right-of-Way funding has been announced. Gerrit referenced the packet that shows the funding. There's a NOFA for \$13M for developing non-congregate emergency shelters that closes November 18. The bidder's conference is November 7. This is a new thing for the County.</p> <p>Gerrit invited questions. Fred asked about the homeless system funding report. It said that \$50M is spent annually, and he thinks that's lower than what it should be. The CPEH website states \$250M over the next 24 months. Gerrit explained that some of that went towards rental assistance and capital projects. Fred suggested making financial data simpler and clearer so community members can understand what's being spent.</p> <p>Caleb asked about shelters for Right-of-Way – is there a timeline for when they want them to be up? Yes, most will be operational by March 2023. There's also funding to put people up in hotels before the shelters are ready. Caleb needs info on everything in the works for a presentation on December 6.</p> <p>LHI has two projects; they're planning for 80 units in the former hotel, and 65 units in a Tiny House Village, yet to be located.</p> <p>Kevin said that as a community, we've separated funding into categories – the Right-of-Way funding is a unique opportunity for us to demonstrate the way we fund interventions. There's permanent supported housing available for people to move into.</p>	<p>Gerrit will share the full Right-of-Way report with the group.</p>
<p>Old Business</p>	<p>There was a presentation at Pierce County Council on Tuesday, at which the funding plan that this group put together was presented.</p> <p>Dr. Jackson's been doing a lot of work with people who've applied for rental assistance and there are a lot of issues being reported. The wait time from filling out an application and receiving help is typically months. Once evicted, people are no longer eligible for rental assistance. Tacomaprobono has assistance for those facing evictions, and they are understaffed. There's also an agency to help mediate and they're understaffed as well. Major issues are lack of staffing in programs we've put together to help.</p> <p>Michael commented on criteria – look good, but missing something important. We need to use it to preserve tenancy, not paying back rent. There should be some language about landlords locking in retention of tenancy.</p>	<p>Gerrit will schedule a meeting for the local funding group.</p> <p>Gerrit will see if he can build in that language.</p>

TOPIC/WHO	DISCUSSION	ACTION
Old Business	<p>Courtney said that Valeri reported to the LEC, and it was pointed out that people will be getting education on budgeting skills and how to increase their income. Those who can't increase their income will be assisted to find less expensive housing, but that doesn't exist, so it sounds like the poor and vulnerable will be shuttled into less service-dense areas. That's untenable and problematic. We need to control rent and not feed landlords an endless supply of money.</p> <p>Tiffany said that the idea behind dispersing where homeless services are provided is to allow other jurisdictions to assume responsibility and not having a concentration of perceived or real problems due to concentration of this population. Courtney clarified that she does want services dispersed; she was speaking about dispersing people.</p>	<p>Gerrit will get back to this group re: how rental assistance works.</p>
Meeting Review- Gerrit Nyland	<p>How well have we done today as far as incorporating racial and geographic equity into the conversation? Dr. Jackson noted that the group talks about race and equity, but needs to move forward to operationalizing it, having accountability and measures for it. Gerrit thinks it would be useful to have Kevin's or Delmar's teams come to present on how racial and geographic equity are operationalized. Caleb stated that Tacoma has a racial and equity plan – is that what she's looking for? Yes, how we're wrapping discussions into measurable outcomes, to be sure we're doing more than just talking about race and equity. Delmar and Caleb both agreed they'd be happy to come present on that. Michael said that an adequate dashboard by Ashley on equity will help.</p>	<p>Michael suggested Dr. Jackson check out the data and let Ashley know if there's more to be done.</p>
Public Comment & Good of the Order- Anika Moran	<p>Sally Perkins thanked the committee for the work they're doing. She thanked Dr. Jackson for persistently and consistently requesting that more be done towards racial and geographic equity. It would be helpful to include on data dashboards, interpretation of what the data means. It's overwhelming for the public to sort out numbers. Sally offered to speak with Ashley about it if that would be helpful.</p>	
Adjournment	<p>The meeting adjourned at 3:02 p.m.</p>	<p>Thanks to all!</p>

The next meeting of the Comprehensive Plan to End Homelessness Advisory Board is scheduled for Friday, December 2, from 1:00 to 3:00 on Zoom.

Respectfully submitted,

Becki Foutz, Administrative Assistant



Pierce County Comprehensive Plan to End Homelessness Advisory Board

November 4, 2022



What's at stake right now?

1. Scale and scope of suffering
2. Economic recovery and vitality
3. Community confidence

Preliminary Findings

- The Unified Regional Approach is necessary and next
 - The scale and scope of the challenge—and the success of the CPEH and related plans—require additional, structured collaboration
 - There are significant administrative and cost efficiencies that can be achieved through the URA
 - There are significant existing community capacities that can be better leveraged and aligned
 - There are opportunities for early success

Preliminary Findings, cont.

- There are plenty of models, but no off-the-shelf solution for Pierce Co
 - Design choices depend on program goals and systems goals
- The context has shifted in 2022
 - Homelessness
 - Macroeconomics
 - Elections

Overarching Success Factors

1. Political will & urgency
2. Mechanisms to advance racial equity
3. Mechanisms to increase alignment
4. Significant capacity
5. Appropriate timelines
6. Robust community engagement

Any successful approach will

1. Have authority and credibility
2. Be accountable to all stakeholders
3. Increase available resources
4. Accurately assess and address gaps
5. Improve operational coordination
6. Build bridges among jurisdictions and systems

Three Options

1. New commitments to building capacity in existing structures
2. A new interlocal agreement
3. Amend the SSHAP interlocal agreement

1. New commitments to building capacity in existing structures

ADVANTAGES:

1. Recognizes and leverages existing capacities and structures
2. Can be expedited
3. Opportunity to build foundations of a successful IGA

CHALLENGES:

1. Limited opportunity to achieve funding and administrative efficiencies
2. Needs to be differentiated from existing forums

1. New commitments to building capacity in existing structures

Success Factors:

1. Clear charter including outcomes and timeline
2. Participation and facilitation by leadership
3. Resource commitments (staffing)
4. Opportunities for community participation/engagement

2. Create a new interlocal agreement

ADVANTAGES:

1. Vision of the CPEH - can be designed to include all elements
2. Consolidates and can improve planning and decision making
3. Can achieve administrative and procurement efficiencies
4. Can improve geographic equity

CHALLENGES:

1. Requires significant, sustained political will and alignment
2. Requires time and investment to build capacity

2. Create a new interlocal agreement

Success Factors:

1. Consensus regarding organization and governance
2. Consensus on first several priorities
3. Adequate funding from the start (multiple functions, multi-year)
4. Opportunities for community participation/engagement

3. Amend an existing interlocal agreement

ADVANTAGES:

1. Commitment and participation of leadership in place
2. Existing capacities

CHALLENGES:

1. Could sideline current purposes and roles
2. Sets a precedent for early revision of carefully crafted agreements

3. Amend an existing interlocal agreement

Success Factors:

1. Consensus on first several priorities
2. Additional funding commitments for additional roles
3. Opportunities for community engagement in the process & structure

Phasing Options

1. Start with an MOU. Collaborate on data, emergency response, co-learning, and finalizing the terms of the interlocal agreement. Adopt the interlocal agreement in 1-2 years.
1. Write an interlocal agreement that phases in capacities, roles, and commitments over 3-5 years.

Q&A



Reed Conne

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Chat from 11/4/22 CPEH Advisory Board Meeting

From Delmar Algee to All Panelists 01:01 PM

Sorry. Just finishing my lunch. I'll turn my camera on in a few minutes

From Rob Huff to All Panelists 01:02 PM

I won't be able to have my camera on today. I will be in a car traveling soon...

From Courtney Love to Everyone 01:05 PM

Courtney is here, sorry for my tardiness

From Becki to All Panelists 01:11 PM

Michael Mirra and Yoder did an editorial for the News Tribune

From Cynthia Stewart to Everyone 01:15 PM

Will the slides be available?

From gerrit nyland to Everyone 01:16 PM

Yes, the slides will be available in the notes on the website - <https://www.piercecountywa.gov/7309/Comprehensive-Plan-to-End-Homelessness> - a few days after the presentation

From Rob Huff to Everyone 01:17 PM

Thanks, Gerrit

From Rob Huff to Everyone 01:51 PM

Struggles, but also quite a number of successes in King County. The size of the challenge is quite large, so that always threatens to bury the successes in King County.

From Maureen Howard to All Panelists 02:01 PM

So are we designing a URA structure first and then it decides what it will do? Or are we saying we want to collaborate on these x number of issues and designing the URA to meet those?

Authority or approach?

From Michael Mirra to Everyone 02:10 PM

The presentation to the council and other audiences should begin with the problem a URA means to solve. That will help the audience understand the various proposals and assess whether they will solve the problem.

From Michele Jackson to All Panelists 02:11 PM

Agree Michael Mirra

From Rob Huff (he/him) Coalition to End Homelessness to Everyone 02:13 PM

I agree with Michael on that assessment too. We need to be clear that there is a challenge we are trying to solve.

From Reed Connell to All Panelists 02:14 PM

reed@socialchangepartners.com

From Rob Huff (he/him) Coalition to End Homelessness to Everyone 02:17 PM

We are in a short break, Sid

From Ashley Colburn to All Panelists 02:20 PM

<https://open.piercecountywa.gov/stories/s/7wee-rggc>

From Rob Huff (he/him) Coalition to End Homelessness to Everyone 02:26 PM

I believe that exchange was with CM Mello

From Maureen Howard to All Panelists 02:27 PM

“Normal” people want to know that homeless people are permanently housed.

From Rob Huff (he/him) Coalition to End Homelessness to Everyone 02:28 PM

And is the flow of people into homelessness decreasing.

From Sally Perkins, she/her to Everyone 02:29 PM

Looking for how you interpret the meaning of the data you are sharing. Community members might interpret the data differently, but that's why interpretation needs to be shared. Greatly appreciate the effort on data!

From Maureen Howard to All Panelists 02:31 PM

Except that not using households doesn't give us the best picture of the number of housing units we need.

From gerrit nyland to Everyone 02:32 PM

Typically we design the homeless system counting households, and try to report on outcomes by counting people.

From Maureen Howard to All Panelists 02:45 PM

Gerrit - who's responsible for staying on top of opportunities - like we have EHV unused, not sure if we'll have an Apple Health and Homes, and others?

From Michele Jackson to All Panelists 02:52 PM

Great point Courtney! Agreed!

From Maureen Howard to All Panelists 02:55 PM

I will have to leave at three - home health is coming for my husband. Good meeting. Thanks

From Michele Jackson to All Panelists 03:01 PM

Ashley, can we set up a time to meet to discuss the data in the dashboard?

From Becki to Everyone 03:02 PM

Ashley's not here any longer

From Rob Huff to All Panelists 03:02 PM

Thank you for your work!