

**PIERCE COUNTY HUMAN SERVICES
 COMPREHENSIVE PLAN TO END HOMELESSNESS IMPLEMENTATION
 ADVISORY BOARD MEETING
 1:00 – 2:58 p.m.
 December 2, 2022**

Members: Adam Reichenberger, Tacoma-Pierce County Health Department (alternate) - present
 Alan Hartman, Youth Advisory Board - absent
 Andrea Reay, Tacoma-Pierce Chamber - present
 Caleb Carbone, City of Tacoma - excused
 Courtney Love, Lived Experience Coalition - present
 David Schroedel, Tacoma-Pierce Chamber (alternate) - excused
 Delmar Algee, Pierce County Human Services Homeless Programs – present
 Erika Tucci, Ben B. Cheney Foundation - present
 Faatima Lawrence, Catholic Community Services - excused
 Fred Palmiero, East Pierce County - present
 Gina Cabiddu, Children’s Home Society - absent
 Kevin Bates, Helping Hand House – excused
 Kirsten Stewart, Suburban Realty – absent
 Dr. LaMont Green, TAC (CoC rep) - absent
 Linda Dillon, Puyallup Tribe - absent
 Maureen Howard, Homeless Coalition – present
 Michael Mirra, Affordable Housing Community - present
 Mieko Gray, Metropolitan Development Council - present
 Dr. Michele Jackson, Community Member - excused
 Ned Witting, Puyallup City Council - present
 Rich Berghammer, Faith Community - absent
 Rob Huff, Washington Low Income Housing Alliance – present
 Selena Woods, Reach Center (alternate CoC rep) – absent
 Sid Sandstrom, Puyallup Tribe - absent
 Steve O’Ban, Pierce County Executive’s Office - excused
 Tiffany Speir, City of Lakewood - present
 Travaris, Lived Experience Coalition (alternate) - excused

Guests: Reed Connell, Eliza Blackorby, Jennie Schoeppe, John Barbee, LeighBeth Merrick, Barry Johnson, Dana Peregrine, Richard Dorsett, Sally Perkins

Staff: Anika Moran, Special Advisor to the Director
 Ashley Colburn, Data Analyst Supervisor, Pierce County Finance
 Gerrit Nyland, Pierce County Project Manager, Pierce County Human Services
 Heather Moss, Director, Pierce County Human Services
 Kari Moore, Communications
 Becki Foutz, Administrative Assistant, Pierce County Human Services

MINUTES

Roll Call & Review Agenda	Anika invited members, as roll was called, to consider how they can step up into allyship with people in marginalized communities. For example, Anika tries to be a white ally to communities of color. Roll was called per above; a quorum was not present.	Welcome!
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TOPIC/WHO	DISCUSSION	ACTION
<p>Approval of Minutes of Last Meeting Anika Moran</p>	<p>Fred has a question on the data dashboards presented at the last meeting; he'd like to alter the agenda to add five minutes to the dashboard presentation. Anika will do that – a vote from members indicated no one minded.</p> <p>Michael asked for a correction in the November minutes on page five, “Michael asked Gerrit to ask Michael...” should be “Michael asked Gerrit to ask Reed...” With this correction, Michael moved to accept the November minutes. Rob seconded.</p>	<p>The November minutes were approved as corrected.</p>
<p>Communications Update Kari Moore</p>	<p>There will be a Project Open House community meeting on Tuesday, January 3 at 7:00 p.m. at Sprinker Recreation Center. Communications has invited businesses and residents. People can submit comments ahead of time or during the event. Please help spread the word info on the website www.Piercecountywa.gov/village. There's a new public comment section that now goes straight to the Council.</p> <p>Fred suggested adding community speaking engagements about homelessness to the website.</p> <p>Kari's working with Ashley on the dashboards to provide more context, definitions and making it more user-friendly overall.</p> <p>Volunteer sign-up for the Point in Time Count opened today. Here's a link to the sign-up.</p> <p>Communications is planning a year-end wrap-up of homelessness accomplishments.</p>	<p>If you think of anything else to add, please let Kari know.</p>
<p>Unified Regional Approach Consultant Status Update Reed Connell, Social Change Partners</p>	<p>Reed shared his <i>Draft Report on Options for Pierce Co URA</i> on screen (included in meeting packet). Reed's responded to many of the requests made at the last meeting. He's still deciding how to format some of the information and make it accessible, such as process documentation and additional references; those will be coming in the final draft. Points from his presentation at the last meeting are included in the document. There are some pending decisions; some of the language is “should and could” as they articulate various possibilities and choices. Any of the URA structures could formalize and operationalize the values that have been articulated in the comprehensive plan. People have affirmed commitments – they want accountability for upholding values. A key value is advancing equity. Reed said that he's tried to provide a concise representation of opportunities that are best advanced through a unified approach. Securing competitive grants, making requests of philanthropists, procurement and contract monitoring are among important roles of the URA.</p>	<p>Reed will be talking with Fred next week.</p>

TOPIC/WHO	DISCUSSION	ACTION
<p>Unified Regional Approach Consultant Status Update- Reed Connell, continued</p>	<p>There are various options of places for the URA to “live,” including a non-profit or within a government agency. There are examples of URAs around the country of those going above and beyond in using data around equity and targeted universalism.</p> <p>Reed invited questions. Michael asked what CBO means – Community Based Organizations. The audience won’t know that.</p> <p>Michael suggested beginning with describing the problems a URA would solve, for example, what are we suffering from a lack of? Why are we weak without a regional authority?</p> <p>Fred asked if anyone’s reached Functional Zero? No, not as of right now.</p> <p>Fred asked about the Integrated Command Center Team – who would that team be composed of? Reed said that’s a direct quote from the Comprehensive Plan. The team’s a primary strategy for achieving Functional Zero. As to who formulates that, there will need to be a choice about the structure. There may be two layers, for example, an Executive Board and an Advisory Board. Reed has observations about success factors in other jurisdictions. Collaborating with other County agencies who provide other services to the homeless population, such as BH, disabilities, etc., is necessary. The complexity of the governance structure seems to be a significant driver of the resources necessary to administer the URA.</p> <p>It’s quite clear that the commitment of the community will include mechanisms to advance racial and geographical equity, and center lived experience.</p> <p>Three options: invest in building additional capacity in existing structures, establish an MOU with specific time-limited objectives and commitments or establish an interlocal agreement under RCW 39.34.030. Reed removed the option of restructuring SSHA^{3P} per last meeting’s input, and it will be included in a footnote as something that was considered.</p> <p>Michael noted that part of the audience of this document will be thinking of SSHA^{3P} anyway, and Reed should mention it in the report if only to assure the audience that he considered it. It took a lot of work to create SSHA^{3P}. People know that. If he was told that doing it again is not feasible, he can explain why and report that there will be very little appetite to do that work again. If he was told that doing the work again would be worth it, he can report that too.</p>	<p>Discussion</p>

TOPIC/WHO	DISCUSSION	ACTION
<p>Unified Regional Approach Consultant Status Update- Reed Connell, continued</p>	<p>Fred said that some jurisdictions use the Continuum of Care to implement the URA. Reed said that in the most consolidated ILAs they include the HUD responsibilities of HMIS, and aligning responsibilities with other funding streams and efforts. He supposes the CoC could be an option, although it's something less of consensus among those whom Reed spoke with. The CoC, the Coalition and this Board have active participation with stakeholders.</p> <p>Reed highlighted that even without an MOU, leadership could make the choice to shift, reprioritize or add resources to advance the goals of the URA. An MOU stops short of the legal force of an ILA. If an MOU is the choice of the Council, the MOU should be written as driving towards an ILA, committing parties to negotiate an ILA. He's seen examples of both in other jurisdictions and they affirm existing priorities, for example, around emergency response. Emergencies such as snow are something that can be collaborated on. We need to build trust, and build existing relationships prior to negotiating on paper. An MOU doesn't have to commit to, or even anticipate, an ILA, but it might be easier to achieve through an ILA. Another decision is how the budget will be handled. Some ILAs negotiate administrative budgets for the entire time, others, shorter periods.</p> <p>Phasing in responsibilities: in Austin they have 30 staff with various differentiated responsibilities. Those responsibilities were built in as the CFV progressed.</p> <p>It's clear to Reed that the ILA is the vehicle that best meets the vision of the Comprehensive Plan, such as achieving efficiencies, aligning plans, and meeting procurement needs. It's a lot of work and there's a lot of choices.</p> <p>Reed opened for additional questions. Michael thinks this draft shows a lot of good thought and care; he thanked Reed. What it needs, in addition to the problem to be solved as he suggested earlier, is some plain talk about the problem. Homelessness is a regional problem. It's not a problem with individual communities, it needs a regional solution. Homelessness is an expensive problem to every other civic system: health care, jail, courts, child welfare, mental health, and schools. The money it takes to address homelessness will save these other areas money. The problem is that savings show up on a different spreadsheet. The URA's the closest we come to a unified spreadsheet.</p> <p>Fred asked if all the funding would go through the URA, if that approach is decided upon? Reed said that the intention is to do that; not all of the money ends up directly under the URA body, although a lot of it can be. Federal funds and local dedicated funds wind up there. The Health Department, HS Dept, and schools get Federal grants, intended for the same purposes but distributed separately. He doesn't see examples of 100% of the funds administered exclusively by URAs. Reed will add specific language about this.</p>	<p>Discussion</p>

TOPIC/WHO	DISCUSSION	ACTION
<p>Unified Regional Approach Consultant Status Update- Reed Connell, continued</p>	<p>Maureen said that she would drop Option 1 – if that was going to happen, it would have happened by now. She believes we need something built on structure. People change positions, and leave organizations, so structure’s needed. She doesn’t want conversations from local governments saying that needs weren’t communicated, etc. Reed’s not confident that the political will exists right now to embrace an ILA.</p> <p>Adam thanked Reed. Siloes are inevitable. Resources are spent to break down the siloes and build bridges. If we can emphasize that element of how a URA’s not just going to accomplish long-term goals, but it will also create a structure to build trust and help with existing struggles.</p> <p>Ned said it took a couple of years to set up the IGA for SSHA³P and they’re just now scratching the surface and beginning the work. It’s quite difficult to build collaborations. We’re fighting a war against homelessness. The way we fight the war is not to form an ILA; we need leadership, a linear organizational structure, and someone who can give orders and hold people accountable. He doesn’t see how that can happen outside a very linear organization. We need to make the authority reside in one place with a leadership structure, and he thinks it has to be Pierce County. Most of the funds come through Pierce County and he thinks that’s the place for this to reside.</p> <p>Erika thanked Reed for putting the report together and thanked him for the opportunity to provide feedback. She agrees with Maureen re: Option 1. This will be tough work, and human nature will default to the simplest solution, which appears to be the MOU. She hopes that this body will have the ability to weigh in on the options provided in the final report.</p> <p>Michael hopes that we keep Option 1 in the document, because of what Ned mentioned. It will take a couple of years to develop an ILA. He agrees that Pierce County’s a pre-existing structure that should serve as the authority.</p>	<p>Please get all feedback to Reed by 12/7 at: reed@socialchangepartners.com</p> <p>Another draft will be out 12/14; goal is to get this to County Council by the end of the year; they’re tentatively expecting a presentation on 2/7.</p>
<p>Data & Metric Review- Ashley Colburn, Data Analyst Supervisor, Pierce County Finance</p>	<p>No new data’s been published since last meeting. Ashley’s been working with Communications on providing more narrative, Tool Tips, and context within the dashboard. She’s also working with the Lived Experience Coalition. Some new metrics will be released on permanent retention and financial data, breaking it down by funding sources.</p> <p>Ashley asked Fred about the questions he mentioned earlier in the meeting. His first was for Delmar. Fred noted that the budget monitoring language in RFPs hasn’t changed in many years. Is it possible to change? Delmar asked Fred to email him proposed language and he’ll go from there.</p>	<p>Informational</p>

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<p>Data & Metric Review- Ashley Colburn, Data Analyst Supervisor, Pierce County Finance</p>	<p>Fred’s second question was for Ashley. Is it possible to have a sit-down meeting with a strategist or whoever’s handling HMIS to see what’s there, and how it can be used to update the County dashboards? Ashley will schedule something for Fred and herself to meet with HMIS staff.</p> <p>Fred asked if funded agencies have a reward payment system available to them or penalties? Heather said that we currently do not have those in contracts; it’s something that we’re considering, leaning more towards the rewards side. All contracts are reimbursement based. They do expect services provided as requirements for payments.</p> <p>Fred asked Ashley to share the “People placed in permanent housing” data. He asked the definition of “Total Exits.” Ashley shared the new definitions section and explained that total exits is the total number of exits during the reporting period, meaning that they were enrolled in one of the programs that was selected and were exited from that program during the timeframe you’re looking at. 11,346 exited a program during 2021. The placement rate is 26% to permanent housing, 2971. The goal of the plan to eliminate housing is Functional Zero – 26% is not very high – how are we going to meet the goal of Functional Zero? Ashley thanked Fred for flagging that; she’ll work with Communications to improve the narrative on that data.</p> <p>Adam thanked Ashley for her hard work. He asked if the data’s live now. Yes. Adam said that “Share your thoughts on our plan here” link didn’t work for him; it said he did not have access. Ashley will fix that.</p> <p>Maureen thanked Ashley for her work as well. Does exit to permanent housing mean permanent housing with a lease? Gerrit explained that permanent housing could be housing with their own lease, or living with family or friends. We can get to that granularity of whether they have a lease but would need to re-graph. Maureen noted that the community don’t necessarily care about the various exit codes; they want to know how many people go to permanent housing.</p> <p>Ned asked if it’s possible for someone to exit multiple programs during a year. Yes. You can look at exits in different types of services. The number in totals may be inflated then; it would help to have clarity on that. If there are 11,000 people, some may be counted multiple times. In theory, only people exiting to permanent housing should show up but there can be duplicates. Ashley will follow up with analysts.</p> <p>Michael commended Ashley on her work. Perhaps down the road can we expand the dashboards to cover the amount of money spent on the work, and what we’re getting for that money, per dollar. This would help demonstrate what the expenditure’s saving in other systems? Some work will be done this Winter on expenditure information.</p>	<p>Open Pierce County Homeless Data</p>

TOPIC/WHO	DISCUSSION	ACTION
<p>Data & Metric Review -Ashley Colburn, continued</p>	<p>Fred said that there's some great information here. Looking at the dashboard on the surface: we started 2021 with 4000 homeless people in the PIT count, placed 2970 in permanent housing. That would leave around 1000 people on the street, but that doesn't shake out – we still have 4000 people on the streets – can we dig deeper into this? Ashley explained that it's on her radar.</p> <p>Fred asked if we have a feel for how many people are ready for permanent housing but haven't gotten into it? Not yet. They're looking at referral data later next year.</p> <p>Ashley thanked everyone for their feedback; this is how they improve! All feedback is valued. They aim to make the data tools more accessible to the public.</p>	<p>Thank you, Ashley!</p>
<p>Implementation Update -Gerrit Nyland</p>	<p>An update's provided in the meeting packet. Highlights:</p> <p>The over \$10M large shelter NOFA closed; they have three applicants, with requests over the amount.</p> <p>\$250,000 of the \$300,000 set aside from American Rescue funds will probably go into a direct contract to Workforce Central.</p> <p>The remaining chunk of money from the \$11M authorized by Council will support Coordinated Entry as an enhancement NOFA in late Winter/early Spring, with contracts beginning July 1.</p> <p>We're excited that the CoC will possibly lead the efforts in qualitative assessments – stories from people experiencing homelessness.</p> <p>Gerrit opened for questions: Michael asked about the CFV proposal – what's the Council going to do about that? Heather said that we're waiting for the planning commission to make the needed zoning changes. The Council's expected to add a few more conditions before they'll release the dollars. They may need more information about the property/development plans. Michael noted that the property sales agreement expires in January. We may either extend that or make the purchase and work on issues.</p>	
<p>Old Business & A Fond Adieu -Gerrit Nyland</p>	<p>There's been some interest in more information about Public Right of Way funding. Gerrit asked whoever had asked him about that to hit him up as he has a bit more information now. The shelter's been put into play. It's great to see money making an impact!</p>	

TOPIC/WHO	DISCUSSION	ACTION
<p>Old Business & A Fond Adieu -Gerrit Nyland, continued</p>	<p>Gerrit announced that he’s leaving the County at the end of next week. He accepted this position as Limited Duration, and he feels that this is a good point to leave. He will very much miss supporting this group’s efforts. He will stay active in the Coalition. Heather noted that we’ll be fine and only panicking a little bit. Gerrit brought an invaluable skill set and knowledge to this body of work.</p> <p>Tiffany thanked Gerrit for all his work, the collaborative meetings he’s initiated, in particular. Anika hopes to see Gerrit in the attendee area of these meetings in the future.</p>	<p>Thank you, Gerrit!</p>
<p>Meeting Review- Anika Moran</p>	<p>How did we do with equity this meeting? A vote revealed a mix of ups and sideways thumbs. Anika will work with the Executive Committee on how to move forward with this, to see if there’s a standard way to implement equity during meetings.</p>	
<p>Public Comment & Good of the Order</p>	<p>Heather appreciated the conversation around the URA report. It would be helpful to the Executive team and partners if this entity would create a recommendation or summary of the conversation and thoughts about the options put forward. It will be important for elected officials across the County to understand how this group sees things played out. She asked the group to determine how to memorialize the conversation. Michael proposed that, working off the minutes and recording, he would draft up a canvas of the views expressed in the comments for discussion to share at the next meeting. Fred seconded.</p> <p>Michael noted that Gerrit’s departure is a notable event. He asked Heather to let the group know how they can be helpful to her. This may affect meeting frequency. Michael said that Heather will need a bigger dose of patience from each of us.</p> <p>Fred asked about the Council coming up with a plan mid-February. That’s when they’ll get a report on the URA, not sure if that translates to them making a decision at that point. They may think about it for a while. Fred asked what this Board should focus on between now and then? Gerrit’s working with John and Delmar on a transition plan. Does this Board go away if the Council approves the URA? Possibly, the work this body has could transition to another body, if it exists, at some point.</p>	<p>Thank you, Michael!</p> <p>He’ll send his draft to Anika.</p>

TOPIC/WHO	DISCUSSION	ACTION
Public Comment & Good of the Order	Courtney recalled that a few meetings ago, two people were recommended as potential business representatives, for one seat. It was stated that the group could have input on the selection. The decision was ultimately made outside the group. Courtney feels that the directorship missed an opportunity to diversify this Board. Heather thanked Courtney for voicing her opinion and for reinforcing the diversity message; Heather said that she does always take diversity into account and finds it very important.	Discussion
Adjournment	The meeting adjourned at 2:58 p.m.	Thanks to all!

The next meeting of the Comprehensive Plan to End Homelessness Advisory Board is scheduled for Friday, January 6, from 1:00 to 3:00 on Zoom.

Respectfully submitted,

Becki Foutz
 Administrative Assistant

Chat from 12/2/22 CPEH Advisory Board Meeting

From Adam Reichenberger to All Panelists 01:02 PM

Runnning between meetings, brb

From CHAMBER500 to Everyone 01:02 PM

Hi all, it's me Andrea

From Kari Moore (she/her), Communications to Everyone 01:04 PM

can you upgrade me please? I can't even tell if my mic is on LOL

From Rob Huff to Everyone 01:05 PM

Great to have you join us, Maureen!

From Barry Johnson to Everyone 01:07 PM

Hello, all - It's Barry Johnson with Aging and Disability Resources. Participating at invitation of Heather Moss. Thanks!

From Kari Moore (she/her), Communications to All Panelists 01:07 PM

Wow, that Pierce County map behind you looks great!

Hi, Barry! Good to have you here.

From Kari Moore (she/her), Communications to All Panelists 01:21 PM

Also related to homelessness....volunteer registration for the Point-in-Time Count opened today! You can find information on the count, including how to register, donation locations, etc., on the website:

www.piercecountywa.gov/PIT

Sorry I didn't include that update :)

From gerrit nyland to Everyone 01:30 PM

This draft report is included in the meeting packet which is available at

<https://www.piercecountywa.gov/DocumentCenter/View/120212/Comprehensive-Plan-Advisory-Board-Packet-120222>

From Rob Huff (he/him) Coalition/Housing Alliance to Everyone 01:48 PM

The sense of time and urgency is what I had running through my head while reading this draft. We don't have years to create an MOU, but we need clear objectives tied to time and commitments.

From Adam Reichenberger to All Panelists 02:09 PM

I think I said, but thanks again for this great work!

From Anika Moran to All Panelists 02:10 PM

We started Reed's time about 5 late so we'll go until 2:15 with him.

From Rob Huff (he/him) Coalition/Housing Alliance to Everyone 02:15 PM

We cannot continue to do the same thing and expect a different outcome.

From Reed Connell to All Panelists 02:15 PM

reed@socialchangepartners.com

510-387-7518

From Rob Huff (he/him) Coalition/Housing Alliance to Everyone 02:15 PM

Thank you for your work on this, Reed.

From Ashley Colburn to Everyone 02:20 PM

<https://open.piercecountywa.gov/stories/s/7wee-rggc>

From Kari Moore (she/her), Communications to All Panelists 02:24 PM

that would also be helpful to communications

From Ashley Colburn to All Panelists 02:25 PM

For those interested in learning about HMIS, please send me a note via email (ashley.colburn@piercecounitywa.gov) to schedule a time.

From Anika Moran to All Panelists 02:27 PM

I see you Adam!

From Kari Moore (she/her), Communications to All Panelists 02:27 PM

Can we add wording that tells people to scroll or go to page 3 for definitions?

From Rob Huff (he/him) Coalition/Housing Alliance to Everyone 02:30 PM

Exiting a program could be exiting the community, resolving their own issue in some way, etc. Another interesting note would be some sense of the capacity to place people into permanent housing. If the housing doesn't exist, more people cannot be housed.

From Kari Moore (she/her), Communications to All Panelists 02:44 PM

I've really enjoyed working with you, Gerrit! Hope you stay close to the work :)

From Maureen Howard to Everyone 02:47 PM

I need to leave. Thanks Gerrit!

From Kari Moore (she/her), Communications to All Panelists 02:55 PM

if you're in support of the Village project, you can leave a public comment for Council

https://online.co.pierce.wa.us/cfapps/council/iview/proposal.cfm?proposal_num=R2022-163