

**Pierce County Coordinated
 Transportation Coalition**
December 15, 2022
Meeting Notes



9:30 – 11:00 a.m.

Present: Audrey Lewis – South Sound 211
 Ausha Potts – Pierce Transit
 Bebhinn Gilbert – KC Mobility Coalition
 Ben Paganelli – VIA Unlimited LLC
 Brock Howell – Snohomish County Trans Coalition
 Dean Sydnor – Hopelink
 Eddie Clark – KP Bus Connects
 Francie Peltier – representing Disability Advocacy Coalition
 Jean Kim – PSRC
 Katie Drewel, Sound Transit
 Kyla Wilson, Pierce County PPW Sustainable Resources (she/her)
 Madysen McLain, Mustard Seed Project
 Marissa Edwards – Tacoma Fire Dept, CARES Program
 Matthew Cramer, Washington State DOT
 Penni Belcher – South Sound 211
 Ryan Windish – City of Sumner

Staff:
 Daeveene May (he/him)
 Becki Foutz (she/her)

MINUTES

| TOPIC/ WHO | DISCUSSION | ACTION |
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| Introductions | Daeveene, Pierce County PCCTC Coalition Manager, welcomed everyone to the meeting. All introduced themselves and shared their favorite holiday traditions. | Welcome! |
| Pierce County Announcements | <p>Pierce County's been piloting the Orca Card Project and it's been quite successful! Since June they've provided 5673 rides through 500 Orca cards. Daeveene gave kudos to the homeless providers managing the project, The pilot will last five more months, and they're exploring branching it out to other areas. It will be interesting to see how the Homeless community uses the cards as compared to the Veterans community. This type of project would fall under the Mobility Management grant that's coming up to renew in a few years. Would this be something we can do on a larger scale? Would the cards be used? How can we administer/manage it?</p> <p>Eddie asked how much effort has gone into making users in the communities feel at ease to come and provide input? He feels that one-to-one contact with them is what's probably needed. Is that feasible financially? It would be good to get their input over coffee and cake. A lot of them are likely private people. Daeveene's been doing outreach. Ausha suggested establishing relationships with shelters. During their assessments with clients, they can distribute cards to those in need of transportation.</p> | <p>Informational</p> <p>Discussion</p> |

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| <p>Pierce County Announcements, continued</p> | <p>Currently, the Orca cards are issued to shelters and programs for individuals enrolled, in HMIS. They must return the cards when they exit the program. Katie said Sound Transit’s looking for opportunities to reach out to individuals to expand their Orca Lift program, in which clients can use Pierce Transit services for \$1 and receive a card when they enroll.</p> <p>The EOC has a link to warming centers across the County. Please be sure to have your own emergency plan prepped, for example, keep blankets in your car.</p> <p>Outreach: Daeveene’s visited Sumner, Orting, Eatonville, and Buckley senior centers and/or school districts, where the population rides, to brief them on Beyond the Borders (BtB) and the Pierce Transit shuttle. BtB intakes have increased tremendously in those communities!</p> <p>What type of outreach are others doing, and which are most useful?</p> <p>Ausha attended an outreach event hosted by On the Road with Partner Café; 50 vendors participated! That agency’s working on establishing more events in Pierce County. There’s a growing transportation need in underserved, rural areas, and it would be beneficial to continue attending these events. Pierce Transit is invited to many events, and they actively participate. Please reach out to them if you know of any events.</p> <p>Daeveene wants to compile an outreach schedule and share it so others may join: the more the merrier! Sometimes event planners and users don’t think about BtB and other community resources.</p> <p>Daeveene received and shared TPCHD data including zip codes of dialysis patients. How would members use this data? Is it helpful? Ausha said a lot of Pierce Transit clients go to dialysis. It would be great to use the data to help group trips to serve more people, more efficiently. Pierce Transit would be a partner. Dean said that his experience, around limited winter weather trips is that there’s a disconnect between transportation providers and dialysis clinics. When they try to get prioritization direction (who do they take first/level of severity?) it has been challenging to get clear answers.</p> <p>Key Peninsula update – in September the County discovered that KP Bus Connects did not apply for the 2023-25 Consolidated Grant. Daeveene’s planning a field trip to Key Peninsula on 1/3, 4, 5, 6, 10, or 13. There will be a van; the goal is to get current rider data and follow the bus route. What can we do to ensure that this community knows that we’re planning to get services on board, so they’ll have trans options soon - any other ideas?</p> | <p>Informational</p> |

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| <p>Pierce County Announcements, continued</p> | <p>Francie asked what we see as options, using school buses? Key Peninsula's on the border of two other counties, Mason and Kitsap. We can connect with them to see what they're doing and collaborate with them, and/or could also do something ourselves. Bebhinn reported that Kitsap Transit has an on-demand transportation program through VIA. It would be good to reach out to them to see if there's a chance to expand and/or partner with them.</p> <p>Daeveene has some ridership info about Key Peninsula; KP Bus Connects is unique. The criteria's unlike BtB's; because they're quite isolated, everyone's able to ride. Bus Connects provides transportation to special events like firework displays, etc.</p> <p>Eddie agreed that KP's quite unique. There's a route that goes along the North and South highway. Bus Connect's not able to enter communities; riders must go to the side of the highway to get rides, which isn't feasible for many of them. Kids go to school on a different system than Bus Connects (BC). BC's been active with the Aisle of Honor Memorial Event – BC picks people up at Vaughn Elementary, takes them to the cemetery and takes them back after the service. There's also a Farm Tour in which Bus Connect take people to various farms. It was extremely successful last year, picking up over 200 people, including children and families. There's a real need for public transportation but the logistics are challenging. School buses currently have their own struggles with staffing. Over 20,000 people live out there and there's really no way for them to get from one point to another. Eddie would appreciate input. Mustard Seed offers transportation to KP seniors, but doesn't accept the general public.</p> <p>Those interested in going on the field trip to KP, please let Daeveene know, and he'll send a Doodle poll to determine the date.</p> | |

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| <p>Guest Speaker – Kyla Wilson, Pierce County Planning & Public Works</p> | <p>Kyla provided an informative presentation on the <i>Sustainability 2030 Plan</i>. The plan was developed in 2020, signed in April 2021 and will be updated in 2023. It focuses on reducing greenhouse gas emissions Countywide. The goal is to reduce emissions by 45% by 2030. One way to help includes transitioning to electric vehicles (EV). Other factors contributing to emissions include transportation, tree loss (biggest factor), agriculture, refrigerants, solid waste, wastewater, electricity, and natural gas. Reducing emissions promotes equity, improves water and air quality, enhances public health, and creates economic benefits.</p> <p>The plan has 77 actions in 5 focus areas: Energy & Built Environment, Transportation, Construction & Waste Management, Carbon Sequestration, and Education & Outreach.</p> <p>Transportation-related actions include increasing bike and pedestrian infrastructure, supporting transit electrification, providing communitywide EV charging, including EV readiness in new homes, reducing commute trips, promoting telework, and exploring electric aviation.</p> <p>Next year they’re piloting a new process for conducting community dialogues with community-based organizations to discuss successes and challenges they’re facing, climate impacts, desired participation, and to request input about who else to speak with.</p> <p>Kyla encouraged the group to reach out to help strengthen the Sustainability 2030 plan while protecting transportation/mobility resources.</p> | <p>Sustainable Resources Website</p> <p>Email Kyla</p> <p>Thank you, Kyla!</p> |
| <p>Guest Speaker- Marissa Edwards, Tacoma Fire Department (TFD) CARES Program</p> | <p>TFD’s CARES Program’s been around for 10 years now. It helps citizens by providing case management, care coordination and health education. Typically clients are referred by first responders. The program’s changed in response to community needs. Primary focus is case management. Most of their clients have complex medical and/or psychiatric needs, lack of social support, and substance abuse disorder barriers. They have one RN case manager on staff, a MH case manager, and one certified peer. They partner with local universities, including UW, and PLU. They work with many high utilizers of 911, providing education on when to call. Through an HCA grant addressing the opioid pandemic, they helped willing, overdosing patients to engage in treatment. This grant ended and staffing issues caused that program to close. Safe Stations is a new program in which any community member can ask for substance use treatment. CARES arranges for services and transportation.</p> | <p>Informational</p> |

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| <p>Guest Speaker- Marissa Edwards, continued</p> | <p>The city’s moving forward with an alternative response unit to respond to non-emergent BH issues that don’t require police or medical evaluation. Safe Stations will be overseen by an ARNP and staffed by an RN and MH provider.</p> <p>The goal is to get it up and running by June.</p> <p>In 2021 CARES had 5706 patient encounters and case managed 151 patients. They reduced ER transfers by 97.4% and reduced 911 utilization by 97.8%!</p> <p>Those outside TFD’s district can email Marissa to see who to contact in your district, or call (253) 534-9834.</p> | <p>Thank you, Marissa!</p> |
| <p>Community Partner Announcements</p> | <p>PSRC – Jean reported that the special needs committee met last week and brought 16 specialized transportation projects forward to the operations committee for their reviewing, ranking, and recommendations. The Board will review recommendations and make the final approval. Next Spring, WSDOT will send a letter with the decisions.</p> <p>WSDOT – Matthew Cramer thanked everyone who submitted applications for the consolidated grant. The WSDOT Public Transportation division is about to deliver a report to the legislature on frequent transit service.</p> <p>Sound Transit – Katie Drewel reported that there are four major light rail Link projects taking place in East, Federal Way, Lynnwood, and Downtown Redmond. The Hilltop Tacoma Link progress is delayed due to design and engineering challenges; its anticipated new opening date is late 2025. Some Pierce buses that connect farther North will eventually truncate (end) at the Federal Way Link.</p> <p>Pierce Transit – Ausha Potts announced sadly that Donna Smith passed away last week. Donna was a strong advocate for those with disabilities, and for ADA in general. She’ll be greatly missed; she was a vast resource of information and support. Ausha will share Donna’s service information with the group. It’s starting to get dark early, so it’s important to wear reflective gear; please encourage your clients to do so! Pierce Transit wants to make sure that people are aware of the Spanaway-Parkland-Midland Runner, a free service for those with mobility challenges. Ausha’s working with DEM to develop mini videos on Access and Functional Needs, regarding emergency preparedness; it will be shared statewide. There’s an Active Threat event on Tuesday, 1/10, from 9-1 You may register here.</p> | <p>Sound Transit Questions</p> |

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| Community Partner Announcements | <p>Hopelink –Dean previously worked as EMT Coordinator at Harborview and found that hospital social workers are great to help connect people with transportation resources. Bebhinn agreed, along the same lines, when she joined the Hopelink team, she found that discharge planners, particularly those who work in Oncology, helped her be successful; they have a lot of connection resources. Dean Sydnor shared Bebhinn’s email for any concerns. He highly recommends attending the Active Threats webinar; it will be held as a hybrid meeting. Yesterday Hopelink met with the National Weather Service. Notes will be going out today. They have some brand new tools relevant to transportation concerns, including a level of impact tool to help to assess needs and know when to prepare for emergency operations.</p> <p>City of Sumner – Ryan Windish reported that a one-year shuttle pilot project will launch on 1/9; they’re working with Bus Up. Ryan’s excited about this 21-passenger shuttle program. The city’s working with Amazon, REI, and a few other employers – this service will connect riders from the Sounder program to where they need to go. There will be a \$6 fare which employers will offset as much as possible.</p> | Informational |
| Upcoming Events/Dates | <p>Please enjoy your family and friends and be safe this holiday season!</p> <ul style="list-style-type: none"> • Key Peninsula field trip in January, date TBD per Doodle Poll • SR512 WSDOT Roundtable will take place in January; they will discuss how to improve 512 | Informational |

The next PCCTC meeting is scheduled for Thursday, March 16, 2023, from 9:30 – 11:00 a.m.

Respectfully submitted,

Becki Foutz
Administrative Assistant

Chat from 12/15/22 PCCTC Meeting

From A Potts, Pierce Transit to Everyone 09:43 AM

We can establish relationships with the shelters within Pierce County and during their assessments with clients that can distribute cards to those in need of transportation as appropriate.

From Madysen McLain- Mustard Seed Project to Everyone 09:45 AM

I'm Madysen (she/her), I'm the new transportation coordinator for the Mustard Seed Project on the Key Peninsula. I love watching Christmas movies with my family after opening presents in the morning!

From Dean Sydnor (he/him) RARET Coordinator, Hopelink to Everyone 09:46 AM

If the goal is to get additional folks into the program then I believe hospital social workers could be a vector for increasing that. They are often looking for transportation tools.

From Matthew Cramer | WSDOT to Everyone 09:47 AM

Good morning. I'm Matthew Cramer with WSDOT. I always enjoyed ZooLights on a clear cold night.

From Jean Kim, PSRC to Everyone 09:47 AM

Good Morning-- Jean Kim, Senior Planner, Puget Sound Regional Council. My holiday tradition is to have late breakfast at McDonald's and watch movies, like the Grinch or Home Alone, at home with kids all day.

From Bebhinn Gilbert (she/her) King County Mobility Coalition to Everyone 09:47 AM

Hi all! Bebhinn Gilbert (she/her) I am the Program Supervisor of the King County Mobility Coalition. Favorite tradition is celebrating the solstice with saffron flavored cookies.

I think some things to think about with this project - or its next steps could be working with hospital discharge.

From Dean Sydnor (he/him) RARET Coordinator, Hopelink to Everyone 09:47 AM

Also Dean Sydnor (he/him) RARET Coordinator, Hopelink. Always a fan of Christmas margaritas with the family.

From Katie Drewel - Sound Transit (she/her) to Everyone 09:49 AM

Katie Drewel - Sound Transit government and community relations in the South Sound. Thanks for the opportunity to listen in (and share a bit!). If folks have questions on ORCA LIFT, you can reach me at katie.drewel@soundtransit.org.

My favorite holiday tradition is Christmas Eve brunch and Santa photos w/ family and family friends.

From Brock Howell to Everyone 09:56 AM

Signing in: Brock Howell, he/him, Director of Snohomish County Transportation Coalition, brock@gosnotrac.org

From A Potts, Pierce Transit to Everyone 10:05 AM

Resource for outreach events within Pierce County: On the Road with PartnerCafe Website: www.ontheroadwpc.org
Email: info@ontheroadwpc.org

Do we have ridership statistics for KP?

From Bebhinn Gilbert (she/her) King County Mobility Coalition to Everyone 10:10 AM

I have to head out to the next meeting. Thanks all!

From Penni Belcher to Everyone 10:11 AM

I'd like to receive the Field Trip Doodle Poll, please.

From Madysen McLain- Mustard Seed Project to Everyone 10:14 AM

Me too- volunteers@themustardseedproject.org

From Peltier Family to Everyone 10:16 AM

doodle poll please

From Matthew Cramer | WSDOT to Everyone 10:16 AM

I am interested in the doodle poll for the field trip

From Kyla Wilson (she/her), Pierce County, WA to Everyone 10:24 AM

Kyla Wilson, Sustainability Coordinator

Pierce County Planning and Public Works

kyla.wilson@piercecountywa.gov

(253) 798-4366

From Matthew Cramer | WSDOT to Everyone 10:36 AM

<https://engage.wsdot.wa.gov/frequent-transit-service-study/>

From Penni Belcher to Everyone 10:37 AM

I need to log off to join another meeting already in progress. Thanks everyone!

From Dean Sydnor (he/him) RARET Coordinator, Hopelink to Everyone 10:46 AM

Contact BGilbert@hopelink.org for KCMC updates + calendar invites. For near county border concerns, SPhan@hopelink.org is the South King County Mobility Coordinator.

https://www.wpc.ncep.noaa.gov/wwd/wssi/prob_wssi.php

From A Potts, Pierce Transit to Everyone 10:47 AM

Seminar Active Threats - Jan 10 - 9-1pm; <https://survey.alchemer.com/s3/7123767/June-10-2023-Active-Threats-Seminar>

From Dean Sydnor (he/him) RARET Coordinator, Hopelink to Everyone 10:48 AM

DSydnor@hopelink.org

From Katie Drewel - Sound Transit (she/her) to Everyone 10:49 AM

One thing I forgot! ST is planning updates to improve access to Lakewood Station. Learn more and weigh in via online open house or in-person event here: <https://lakewoodstation.participate.online/>

From Kyla Wilson (she/her), Pierce County, WA to Everyone 10:49 AM

I'd like a link to the doodle poll that I can share with our Pierce Trips team. I think they'd be interested in learning more about Key Penn and Bus Connects!

From A Potts, Pierce Transit to Everyone 10:50 AM

Pierce Transit will have new SHUTTLE brochures available that we can distribute to those attending outreach events.
www.apotts@piercetransit.org

That's great Ryan!! Can you send me information? apotts@piercetransit.org Thank you!

From Katie Drewel - Sound Transit (she/her) to Everyone 10:50 AM

Similar project in planning for South Tacoma Station. The public engagement round closed earlier this month, but you can learn more about that project here: <https://www.soundtransit.org/system-expansion/south-tacoma-station-access-improvements>

From A Potts, Pierce Transit to Everyone 10:51 AM

Please add me to the list Daeveene for the Doodle

From Peltier Family to Everyone 10:51 AM

merry christmas to all

From Kyla Wilson (she/her), Pierce County, WA to Everyone 10:51 AM

Thanks, Daeveene!