



Loss of Ferry Service Feb. 24-26

Pierce County offers sincere apologies for the loss of service and the impact it had on riders. Our priorities remain the same: ensuring the safety of our ferry riders and providing reliable service between the islands and the mainland.

THANK YOU TO OUR RIDERS

We appreciate the ways you helped during the loss of service. Some of you shared your homes, vehicles, or helped pass along timely information to others. Your cooperation, assistance, and patience made a big difference as we worked to restore ferry service. Thank you!

SUMMARY OF EVENTS

On Friday, February 24, routine testing of the Steilacoom II resulted in a mechanical failure of the backup generator, making the boat unable to carry passengers. Due to the Christine Anderson being out of commission, all ferry services were suspended. Over the next 48 hours, HMS and Pierce County explored multiple avenues to expedite repairs and/or implement the backup boat contingency plan. With Coast Guard approval, crews were able to install a temporary generator and restore ferry service by Sunday afternoon.

CHRISTINE ANDERSON UPDATE

During a Coast Guard inspection in early February, crews identified a fire pump failure with the Christine Anderson. An operational fire pump is required for passenger service and is critical to safe operation of the boat. New parts for the fire pump will be installed as soon as they arrive. Upon completion of this work and Coast Guard inspection, the Christine Anderson will be available for service.

NEXT STEPS

The Steilacoom II is currently scheduled for dry dock maintenance this Spring 2023. We expect the dry dock period to last 30 working days between mid-April and mid-May.

WAYS TO STAY CONNECTED

- Visit the ferry website for latest information PierceCountyWa.gov/Ferry.
- Download the City Experiences App to **receive Rider Alerts via the QR Code**.
- Find us on Facebook at Facebook.com/PierceCountyPPW.

