

2023

AUDITOR'S OFFICE

at a Glance

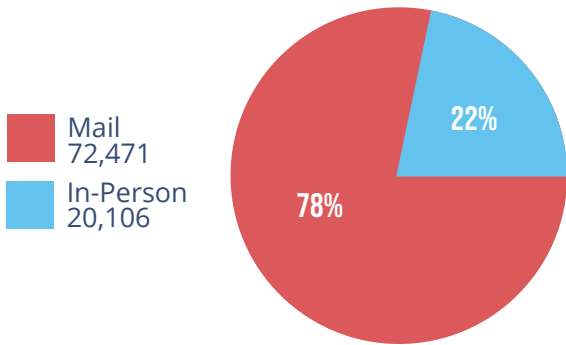


The Pierce County Auditor's Office is responsible for elections, licensing services, and maintaining public records.

VEHICLE & VESSEL



We serve nearly **100,000** vehicle and vessel licensing customers per year as an agent of the Washington State Department of Licensing



Vehicle licensing applies to cars, boats, trailers, motor homes, recreational vehicles, and mobile homes.

Services include:

- Title transfers (over 30 standard types)
- License tab renewals
- Trip permits
- Disabled plate placards
- Registration and plate replacement
- Gross weight/tonnage

We frequently see over **300 customers per day**. Due to a new state software, the transaction times for in-person counter business have increased.

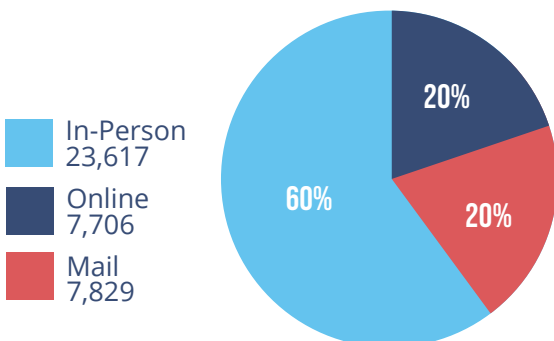
However, as a result of offering appointments, we've **reduced** wait time to **5 minutes**. Even taking walk-ins, only 4% of our customers wait longer than 20 minutes.

Licensing Technicians **must be state-certified**, which requires extensive testing and 1,800 hours of service time.

BUSINESS, MARRIAGE, PASSPORTS & PETS



In 2022, we processed **39,152** transactions



Services include:

- Issue business licenses
- Issue marriage licenses
- Issue pet licenses
- Process passport applications

Many transactions are complex and require **multiple visits**.

We've met our strategic initiative to automate and provide **online self-service options**. However, the nature of most licensing functions is regulatory, requiring in-person document inspection and interview.

Our **passport activity has doubled** over the last two years, consistent with national statistics, and is not expected to diminish.

RECORDING

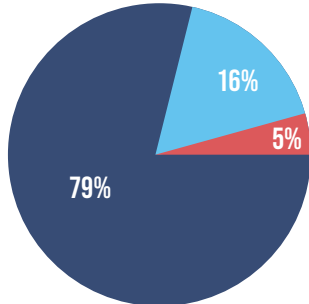


We record almost
180,000
documents each year
and process **28,658** Real
Estate Excise Tax Affidavits

Online
142,270

In-Person
28,799

Mail
9,211



Most common recordings include:

- Deeds
- Mortgage documents
- Easements
- Powers of Attorney
- Liens
- Military discharge papers
- Real Estate Excise Tax Affidavits

Most recorded documents are available online.

ELECTIONS



Pierce County's active
registered voters
hover around
550,000

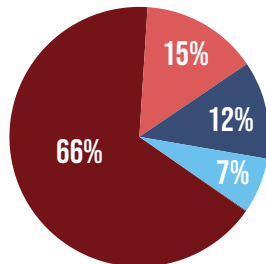
REGISTRATION IN 2022

Voters Updated
128,728

Voters Registered
28,192

Voters Inactivated
23,859

Voters Cancelled
13,417

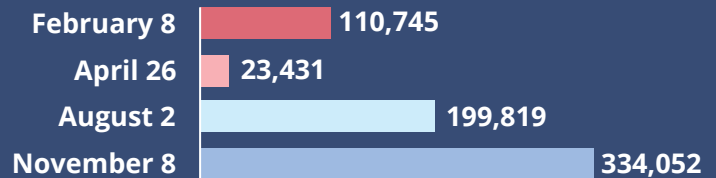


Pierce County Elections is responsible for conducting secure, accurate, and timely elections, and to maintain voter registrations.

The division serves **114 jurisdictions** and assists candidates for over **500 elected offices**.

At least 4 elections are conducted each year with a Primary in August and General in November.

In 2022, the Pierce County team processed and counted **668,047 ballots**:



AUDITOR'S OFFICE



The Auditor's Office
has a total of
58
staff members



The 2023 Annual
Budget is nearly
\$12,000,000

CONNECT WITH US

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