



Pierce County

Department of Facilities Management

The Principles that Guide Our Efforts

Our Purpose - *What the ultimate outcome of our work must be.*

Facilities Management staff provides attractive, well-maintained, secure, clean, accessible safe, well-planned and managed environments for Pierce County.

Our Vision - *What we want to be.*

Facilities Management staff strive each day to practice good stewardship of County resources for the betterment of the County employees and public we serve. In our relationships with internal and external customers, we reflect the highest level of service oriented communication and ethical standards.

Our Essence - *What we want our clients to feel and experience.*

Our commitment to upholding excellence, respect, honesty and integrity in all aspects of our operations and professional conduct is evident in all of our actions.

County facilities will be clean, well cared for and attractive places to conduct County business. The environment will feel and be safe, and will openly convey Pierce County's enduring service to its citizens.

Our Mission - *What we must do.*

To positively enhance and facilitate the activities of Pierce County government for the public and employees we serve.

- By understanding how our thoughts, words and deeds impact our team members.
- By treating our departmental coworkers as experts in their fields, because they are.
- By continually enhancing our knowledge and skill in our specific areas of expertise.
- By learning and knowing the business of our department and its divisions.
- By communicating honestly, and listening with respect to our departmental coworkers, other County employees and members of the public we serve.
- By providing our customers knowledgeable and respectful service with the highest degree of professionalism.
- By understanding the internal and external operations and relationships of our client departments with consideration of their future needs and plans.
- By designing, maintaining and managing facility services with innovation and creativity.