

Strategic Issue 2 - Broadening Access to Justice and Service to the Public

Issue description: Justice should be equally accessible to all participants. The Court is responsible for bringing the administration of justice to the public and making court facilities accessible to all. A trial court may be accessible and still hinder opportunities for the effective participation of all whom appear before the court, including those with linguistic difficulties, physical disabilities, and economic barriers.

Goal 2.1 All persons will have effective access to justice, including the opportunity to resolve disputes without undue hardship, cost, inconvenience, or delay.

Strategies:

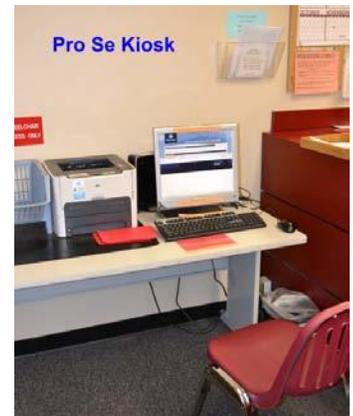
- 2.1(a) Support and encourage use of alternative dispute resolution methods.
- 2.1(b) Promote the increased use of the pro tem judge program.

Goal 2.2 The Court will provide the public with information that is easily understandable and readily available.

See our Public access web site providing Superior Court case and calendar information from [LINX](#) (Legal Information Network Exchange).

Strategies:

- 2.2(a) Ensure that court forms and documents are written in plain language and are available in appropriate languages.
- 2.2(b) Develop a variety of informational materials, such as brochures and checklists, for litigants and other court users.
- 2.2(c) Enhance the availability of [automated court information](#) and data to the public through internet technologies.



Goal 2.3 The Court will ensure that procedures and processes are free of unnecessary barriers to access.

Strategies:

- 2.3(a) Identify and revise court procedures, rules and processes that are unreasonable barriers to access.
- 2.3(b) Develop mechanisms to enhance proceedings by non-English-speaking persons and others with communication or language impediments.



Goal 2.4: The Court will enhance services to increase public access.

Strategies:

- 2.4(a) Develop a plan for improving services to litigants without lawyers.
- 2.4(b) Examine court-related costs to minimize the impact of economic disparities.
- 2.4(c) Create a family law ombudsman or similar position to further assist litigants without lawyers.