Pierce County delivers essential, customer-focused government services with innovation and passion.

**County Balanced Scorecard**

**Strategic Objectives**

- Increase Customer Satisfaction
- Increase Partnerships
- Improve Resource Allocation Decisions
- Leverage Resources to Increase Capacity
- Improve Strategic Planning
- Improve Service Delivery
- Increase Use of Tools
- Strengthen Employee Safety & Wellness Programs
- Increase Employee Engagement