

PIERCE COUNTY EMS GUIDE:

Recovery Response Center (RRC)

DESCRIPTION

Overview: The Recovery Response Center (RRC) is a short stay behavioral health facility providing an option to emergency department drop-offs. The RRC is suitable for patients who are suicidal or in serious emotional or psychiatric distress, and don't need urgent medical intervention. The RRC provides medication, group therapy, crisis stabilization, and referral for ongoing outpatient services. It is a more appropriate placement than the emergency department for these patients because RRC's mental health providers can attend to patients' mental health needs more quickly, in a safe and comfortable environment.

The RRC is operated by Recovery International (RI), and funded by Optum Behavioral Health Organization (BHO) through their Pierce County behavioral health contract with WA State.

Phone & Address: (253) 942-5644 / 2150 Freeman Road E., Fife, WA 98424

STEPS TO TRANSPORT TO RRC

1) Determine appropriateness for transport to RRC:

YES:

- Individual has psychiatric or behavioral health presentation
- Patient with psychosis of unknown etiology (*mental health v. drugs*)
- 18+ years or emancipated

NO:

- Medically unstable
- Suspected drug overdose or ingestion of unknown substance
- Appears intoxicated/under the influence as their primary complaint
- In moderate/acute alcohol or drug withdrawal (*abnormal vitals, tachycardia, nausea, dehydration, hallucinations, vomiting*)
- Patients who were violent, and you sedated

2) Check RRC Divert Status

3) Call RRC - Give your name and unit, estimated time of arrival, and the individual's:

- a) Name and date of birth
- b) Presenting issue/clinical symptoms

Please report problems or concerns to your lead/supervisor, who should contact Jodie Leer, RRC Recovery Services Administrator. The goal is to discuss what happened and develop solutions for improving future outcomes.