

Pierce County District Court

**Court Resource Center**

**CRC**

**Handbook**



Updated March 2020

# Welcome,

The Pierce County District Court Resource Center was created to provide justice-involved individuals and community members access to supportive services and programs in one centralized location. By coordinating services in one location, individuals will receive immediate connections to service providers.

Anyone who is in need of services, regardless of justice system involvement, is welcome to utilize the services at the Resource Center.

Pierce County District Court (PCDC) recognizes that justice involved individuals may need a variety of supportive services such as substance use/mental health treatment, housing, transportation and employment in order to comply with court conditions and be productive members of the community. Research suggests that justice-involved individuals are at a high risk for re-arrest and/or antisocial behaviors and activities during the first month of release from confinement and/or sentencing. With multiple needs come multiple avenues an individual will have to navigate to access these services and doing so can be a daunting and frustrating journey. In 2018, PCDC set about making this journey a little less frustrating through the creation of the Pierce County District Court Resource Center (CRC).

The CRC partners with numerous professional service providers within the community who are available on a regular basis. This allows for collaborative problem-solving to ensure a comprehensive service plan for individuals. These partners include DSHS (Public Assistance, ID Vouchers, Social Security Navigation), Community Health Care (Medicaid/Medicare Insurance Navigation), LASA (Homelessness Prevention), Pioneer Human Services (Substance Use Disorder Assessments, Clean and Sober Housing, Employment Services), WorkSource (Employment Training and Employment Events) and the Just Threads clothing bank.

Thank you so much for your interest in the CRC. We look forward to serving you.

## Thank you,

**Dominique Hardeman**  
Manager of Probation Division



# Mission Statement

*The mission of the Pierce County District Court Resource Center (CRC) is to provide access to a variety of social services and programs to individuals involved with the justice system in one centralized location.*

*The CRC provides ongoing guidance and support, which will result in more favorable outcomes for the individuals we serve and the community.*

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# Court Resource Center

## Service Providers

Service Providers are broken down below into the following categories: clothing, employment, healthcare, housing, public benefits, and substance use/mental health. Service providers often provide services that span multiple categories and are provided below in the main category they fall within. The service provider's general schedule is also provided but is subject to change. Please consult the CRC website at <https://www.piercecountywa.gov/PCDCRC> to view the most current calendar.

**\*\*Due to the COVID-19 Pandemic, our in-person service provider connections have been limited. Please call the Resource Center to be connected to a community referral or to verify in-person availability *before* coming in.**

## Clothing Bank

### *Just Threads*

Just Threads, the CRC's clothing bank, is open year-round and is stocked through generous donations. Anyone in need of clothing can come into Just Threads to find clothing or shoes. Toiletries, some household items, and accessories are also generally in stock.

GENERAL SCHEDULE: Monday through Friday from 8:30 am to 4:30 pm. (*Days and times may vary*)

## Employment

### *WorkSource*

WorkSource offers employment re-entry services, employment and training for job seekers, and job search assistance. WorkSource also hosts monthly "Employer of the Day" events where local companies that are hiring will come into the Court Resource Center to hire employees, often offering same day interviews.

- Job readiness skills, including resume, cover letter, and job application assistance
- Monthly hiring events
- Employment and training services for job seekers
- Connection to local employment and training opportunities for those eligible for public benefits (BFET-Basic Food Employment and Training)

GENERAL SCHEDULE: TBD – Call (253) 798-7631 to be connected with a service provider.

## Healthcare

### *Community Health Care*

Community Health Care provides full-service health care to everyone, regardless of their ability to pay. Services include, but are not limited to: primary care, urgent care, dental, behavioral health, pharmacy and lab services, adult/pediatric immunizations, and maternity service. Community Health Care assists patients with finding insurance or an alternative way to pay for health care. Community Health Care has five health centers in the Tacoma/Pierce County area, including a health center located at Brazille and Martin Luther King, Jr. Way, near the Court Resource Center.

- Full-service health care
- Health insurance assistance, including sliding scale payment options-No one is turned away due to inability to pay!
- Medicare advising
- Case Management

- Behavioral health screening
- MAT (Medication Assisted Treatment) program

GENERAL SCHEDULE: TBD – Call (253) 798-7631 to be connected with a service provider.

## Housing

### *Catholic Community Services*

Catholic Community Services will provide Coordinated Entry Assessments for homeless individuals. The Coordinated Entry System is the access point for homeless services in Pierce County.

### *LASA (Living Access Support Alliance)*

LASA's Homeless Prevention program helps Pierce County residents who are at risk of losing their permanent housing after receiving a 14-day pay or vacate notice, a utility disconnection notice, or a driver's license suspension. The program's primary focus is to keep residents in their current home, and services include employment assistance to support a self-sustaining pathway to prevent homelessness. LASA also provides information to connect residents to other services and programs, within the Court Resource Center and throughout Pierce County, for individuals who are not eligible for financial services and when funding is unavailable.

- Emergency rent or utility assistance to remain in permanent housing
- Driver's licensing assistance
- Resource navigation to aid in preventing homelessness due to current or future eviction notices

GENERAL SCHEDULE: TBD – Call (253) 798-7631 to be connected with a service provider.

## Public Benefits

### *Washington State Department of Social and Health Services*

Washington State DSHS helps clients by determining eligibility for benefits and providing assistance to those already receiving benefits by completing reviews and processing changes.

- Determines eligibility for Basic Food and cash assistance, including the Aged, Blind, Disabled (ABD) and Temporary Assistance for Needy Families (TANF) cash programs, Housing & Essential Needs (HEN) and some medical programs.
- State ID voucher assistance
- Program information and referrals
- SSI navigation, including applying for and reconnecting SSI benefits

GENERAL SCHEDULE:

- DSHS cash/food application interviews: TBD – Call (253) 798-7631 to be connected with a service provider.
- SSI navigation: TBD – Call (253) 798-7631 to be connected with a service provider.

## Substance Use / Mental Health

### *Pioneer Human Services*

Pioneer Human Services provides mental health assessments, substance use disorder assessments, full DUI and deferred prosecution assessments, and service connection for employment and housing for those with substance use disorders. Walk-ins or scheduled appointments are accepted.

- Coordination of substance use disorder and mental health services, including deferred prosecution assessments

- MAT (Medication Assisted Treatment) Services
- Co-occurring treatment IOP (intensive outpatient) program

GENERAL SCHEDULE: TBD – Call (253) 798-7631 to be connected with a service provider.

## Day Reporting Presentations

Day Reporting, one of Pierce County District Court’s alternative to payment programs, provides a diverse curriculum that educates participants on topics such as communication, domestic violence, relicensing information, health, employment, consumer education, and parenting. Providers that supplement the services at the Court Resource Center by providing health insurance navigation and court ordered assessments present to Day Reporting classes on a monthly basis. To determine the next presentation date and to arrange a meeting with the service providers below, please contact Andrew Gelstin, Alternative Programs Supervisor, at [andrew.gelstin@piercecountywa.gov](mailto:andrew.gelstin@piercecountywa.gov) or at (253) 798-7595.

Service providers who present to Day Reporting classes include the following:

### Managed Care Organizations (MCOs)

#### *Coordinated Care*

Coordinated Care helps clients find a primary care provider and dentist, obtain urgent care, utilize community resources for social needs, and provides health coaching.

#### *Molina Healthcare*

Molina Healthcare helps clients obtain healthcare or obtain a new medical card, in addition to coordinating care and arranging transportation to and from care visits.

#### *UnitedHealthcare*

UnitedHealthcare helps clients understand health insurance and obtain a primary care or dental plan that fits their needs, including Medicare or Medicaid plans. UnitedHealthcare also helps clients access urgent care, utilize community resources for social needs, and provides health coaching.

Coordinated Care, Molina Healthcare, and UnitedHealthcare all provide the following services:

- Care coordination (includes all social needs)
- Case management
- Disease management
- Substance Use Disorder (SUD) Assessments
- Navigate wireless cell application
- Housing application navigation and follow up
- Transportation assistance
- MAT (Medication Assisted Treatment) Referral and Coordination
- Rewards program for staying healthy

### Other Providers

#### *MultiCare*

MultiCare provides substance use disorders assessments, including full DUI and deferred prosecution assessments.

- Substance Use Disorder (SUD) Assessments

#### *Pierce County Alliance*

Pierce County Alliance provides substance use disorders assessments, including full DUI and deferred prosecution assessments.

- Coordination of substance use disorder and mental health services, including deferred prosecution assessments

- MAT (Medication Assisted Treatment) Services

## Daily Schedule

The daily schedule for the Court Resource Center can be found at [www.piercecountywa.gov/PCDCRC](http://www.piercecountywa.gov/PCDCRC). The service provider schedule is also emailed out daily in a printable format. To receive the daily schedule and notices of special events and new service providers, please send an email to [PCDCRC@piercecounywa.gov](mailto:PCDCRC@piercecounywa.gov) with the subject line “Add to CRC Mailing List.” The CRC daily schedule is subject to change.

## Employer of the Day (Hiring) Events

WorkSource hosts at least one hiring event (named “Employer of the Day”) at the Court Resource Center every month. These hiring events allow employers looking for workers to come into one central location and market their positions to job seekers, often finishing off the event with on-site interviews or interview scheduling. Employer of the Day events bring in employers that provide a living wage, most often with benefits or other perks to attract new employees. The goal of Employer of the Day events is to provide meaningful work to those who are having trouble obtaining employment due to their criminal background.

## Community Presentations

Presentations about the CRC and the services provided are often given off-site to community groups who are looking for local resources. If you would like to learn more about hosting a CRC presentation, please email [PCDCRC@piercecounywa.gov](mailto:PCDCRC@piercecounywa.gov).

## Location, Hours, and Contact Information

The Court Resource Center is located across the street from the Pierce County-City Building

**Address:** 925 Tacoma Ave S, Tacoma, WA 98402

**Hours:** Monday through Friday from 8:30 am to 4:30 pm *(closed on weekends and holidays.)*

**Website:** <https://www.piercecountywa.gov/PCDCRC>

**Email:** [PCDCRC@piercecounywa.gov](mailto:PCDCRC@piercecounywa.gov)

**Phone:** (253)798-7631

