## HUMAN SERVICES at a Glance

### 2019 Year End Summary

#### VETERANS
- **931** Veterans served
- **2,392** Referrals out to partners in the community
- **1,699** Vouchers issued for food, rent, utilities, and burial expenses

**Did You Know?**
- Honorably Discharged Veterans within the justice system may be eligible for resources through our Incarcerated Veterans Program. We can help with issues related to addiction, poverty, homelessness, and PTSD.

#### MCIRT (MOBILE COMMUNITY INTERVENTION RESPONSE TEAM)
- **409** Residents served
- Over 75% of MCIRT clients are referred by Emergency Medical Services
- **4,962** Hours of client services completed by MCIRT staff

The top reasons for referral are issues with **mental and physical health**

#### COMMUNITY ACTION
- **4,966** Households received Energy Assistance
- **92** Home repair projects completed for income-eligible homeowners
- **163** Households helped through Weatherization
- **309** Children served through Early Education
- About 25% experienced homelessness during the school year
- **243** Tribal children received developmental screenings through the ChildReach program

#### DEVELOPMENTAL DISABILITIES
- **2,198** Children received Early Intervention Services
  - Providing **developmental screenings and referral for evaluations** to children aged 0-3 with a medical condition or experiencing a developmental delay
- **966** Residents currently participating in Employment and Day services
- **587** Residents working in jobs earning minimum wage or higher
- **23** Employed students in our School to Work program
**AFFORDABLE HOUSING**

- 114,077 Meal deliveries to 575 home-bound seniors, people with disabilities, people recuperating at home or those with limited mobility
- 397 Residents received help from the Family Caregiver Support Program
- 10,528 Residents attended 207 events hosted or attended by the ADRC
- 13,096 Calls answered by the Aging & Disability Resource Center (ADRC)
- 2,194 Farmers market vouchers provided to low-income seniors
- 753 Referrals received by Long-Term Ombudsman program
- 45 Percent of ADR case managers are bilingual

**HOMELESS PROGRAMS**

- 3,266 Residents ended their crisis with homelessness
  - 136 were Veterans
  - 337 were youth or young adults
- 8,286 people experiencing homelessness received diversion, street outreach, emergency shelter and other services

**COMMUNITY DEVELOPMENT**

- 17,359 Rides by Beyond-The-Borders transportation
  - 575 residents were driven to medical appointments, work or other lifeline services
- 11,076 Youth and family members served in Violence Prevention programs
- 5 Public facilities funded by the Community Development Block Grant

**Did You Know?**

- Pierce County was chosen as 1 of 4 Anchor Communities in Washington State to lead the way for ending youth and young adult homelessness by 2022. In 2019, we expanded outreach services to rural areas and LGBTQ youth.

**Did You Know?**

- One project rehabilitated a homeless service agency’s exterior masonry, three projects improved water service in low-income neighborhoods in Fife and Carbonado, and one house was acquired to provide safe, long-term, affordable housing for qualified individuals with severe disabilities.