



HUMAN SERVICES at a Glance

2019 Year End Summary

VETERANS



931 Veterans served 2,392 Referrals out to partners in the community

1,699 Vouchers issued for food, rent, utilities, and burial expenses

Did You Know?

Honorably Discharged Veterans within the justice system may be eligible for resources through our Incarcerated Veterans Program. We can help with issues related to addiction, poverty, homelessness, and PTSD.

MCIRT (MOBILE COMMUNITY INTERVENTION RESPONSE TEAM)

409 Residents served
Over 75% of MCIRT clients are referred by Emergency Medical Services

4,962 Hours of client services completed by MCIRT staff

The top reasons for referral are issues with mental and physical health



COMMUNITY ACTION

4,966 Households received Energy Assistance

92 Home repair projects completed for income-eligible homeowners

163 Households helped through Weatherization
Weatherization revitalizes communities by spurring economic growth and reducing environmental impact

309 Children served through Early Education
About 25% experienced homelessness during the school year

243 Tribal children received developmental screenings through the ChildReach program



DEVELOPMENTAL DISABILITIES

2,198 Children received Early Intervention Services
Providing developmental screenings and referral for evaluations to children aged 0-3 with a medical condition or experiencing a developmental delay

966 Residents currently participating in Employment and Day services

587 Residents working in jobs earning minimum wage or higher

23 Employed students in our School to Work program



AGING & DISABILITY RESOURCES

- 114,077** Meals delivered to 575 home-bound seniors, people with disabilities, people recuperating at home or those with limited mobility
- 397** Residents received help from the Family Caregiver Support Program
- 10,528** Residents attended 207 events hosted or attended by the ADRC
- 13,096** Calls answered by the Aging & Disability Resource Center (ADRC)
Over 60% are requesting **referrals and assistance for aging loved ones**
- 2,194** Farmers market vouchers provided to low-income seniors
- 753** Referrals received by Long-Term Ombudsman program
- 45** Percent of ADR case managers are bilingual



AFFORDABLE HOUSING



- 7** Households assisted to become first-time homeowners
- 27** Existing affordable rental housing units awarded funding for operations
- 17** Homeowners received low-interest loans for improving their housing conditions to address health, safety and livability issues
- 216** New affordable rental and ownership housing units awarded funding to respond to the County housing affordability crisis

HOMELESS PROGRAMS

- 3,266** Residents ended their crisis with homelessness
136 were **Veterans** and 337 were **youth or young adults**
- 8,286** people experiencing homelessness received diversion, street outreach, emergency shelter and other services

Did You Know?

Pierce County was chosen as 1 of 4 Anchor Communities in Washington State to lead the way for ending youth and young adult homelessness by 2022. In 2019, we expanded outreach services to rural areas and LGBTQ youth.



COMMUNITY DEVELOPMENT

- 17,359** Rides by Beyond-The-Borders transportation
575 residents were driven to **medical appointments, work or other lifeline services**
- 11,076** Youth and family members served in Violence Prevention programs
- 5** Public facilities funded by the Community Development Block Grant



Did You Know?

One project rehabilitated a homeless service agency's exterior masonry, three projects improved water service in low-income neighborhoods in Fife and Carbonado, and one house was acquired to provide safe, long-term, affordable housing for qualified individuals with severe disabilities.